



### **LHIN SIGNS ACCOUNTABILITY AGREEMENTS WITH LOCAL PROVIDERS**

*Continued focus on quality, performance and system integration*

#### **NEWS**

March 25, 2011

The recent signing of service accountability agreements between the Central East Local Health Integration Network (LHIN) and its local community agencies and hospitals, shows once again how LHINs are holding health service providers accountable for the taxpayer dollars they are given.

At their March 23<sup>rd</sup> Open Board Meeting, the Central East LHIN board expressed their thanks to the ten hospital corporations, the over 60 community agencies and their boards who had worked hard to meet the March 31<sup>st</sup> deadline to have signed, balanced agreements in place that maintained access to local services.

The accountability agreements, which take effect April 1, 2011, detail the level of services to be provided by each hospital, the Central East Community Care Access Centre, community support service agencies, community health centres and community mental health and addiction agencies. The agreements also identify the amount of LHIN funding that will support this service delivery.

Accountability agreements also detail each organization's performance targets. For hospitals this can include how long patients wait in the emergency department, access to MRIs or CT Scanners and wait times for surgical procedures. For community agencies this can include the number of clients served and wait time targets for specific services.

In addition, community agencies and the hospitals renewed their commitment to supporting the achievement of the LHIN's Strategic Aims including "Saving 1,000,000 hours of time patients spend in Central East LHIN Emergency Departments by 2013" and "Reducing the impact of vascular disease in the Central East LHIN by 10% by 2013."

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## Central East LHIN



### QUOTES

“Once again health service providers in the Central East LHIN have demonstrated their ongoing commitment to improving access to quality care for local residents in Scarborough, Durham Region, Northumberland, Peterborough, City of Kawartha Lakes and Haliburton/Minden,” said Foster Loucks, Chair, Central East LHIN Board of Directors. “We are continuing to see examples of how health service providers are working as an integrated system to provide seamless access to care.”

### LEARN MORE

To review the presentations and motions from the March 23<sup>rd</sup> board meeting, please visit the Central East LHIN website – [www.centraleastlhin.on.ca](http://www.centraleastlhin.on.ca) – and click on the “Board of Directors – Board Meetings – March 23, 2011 Board meeting” link.

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