



FOR IMMEDIATE RELEASE

Central East CCAC officially opens Alternate Care Setting in Peterborough

Peterborough, ON November 18, 2011 – The Central East Community Care Access Centre (Central East CCAC) officially opened its Alternate Care Setting (ACS) today in Peterborough. Officiating at the ribbon-cutting ceremony was Jeff Leal, Member of Provincial Parliament for Peterborough.

“The Peterborough Alternate Care Setting is another great example of how the Central East CCAC is continuing to improve the delivery of quality care health care services to its clients throughout the Province,” said Jeff Leal at the official opening.

Central East LHIN Board Member Valmay Barkey, Central East CCAC Board Member Beverley Tezak and Central East CCAC CEO Don Ford were also in attendance.

“Today’s celebration is a perfect example of innovative and collaborative solutions that are leading to timely access to high quality, health care services for the residents of the Peterborough area and all of the Central East LHIN,” said Valmay Barkey at the official opening of the ACS.

Through the Alternate Care Setting, the Central East CCAC provides an alternative mode of access to health care for clients in Peterborough. Central East CCAC Case Managers help clients and their families navigate through the complexities of the health care environment. They assess risks, identify priorities, design creative service plans, monitor for continuing eligibility and manage a diverse mix of caseloads. Case Managers conduct face-to-face assessments in clients' homes and work to connect clients to available or alternative resources in the community. Those clients who require nursing services and are ambulatory are connected with an ACS rather than being treated in-home.

“The ability to work together to improve the delivery of health care services for our community members allows clients the peace of mind that they can access this care when needed,” remarked Jeff Leal.

The ACS is located at 1135 Lansdowne Street West, Unit 16, Peterborough in the Parkway Mall. The ACS provides free parking, is wheelchair accessible and offers nursing services to ambulatory clients in one convenient location and is open seven days a week from 8:30 a.m. to 8:30 p.m. to facilitate appointments that fit with clients’ schedules. ACS nurses provide treatment and will work with clients and their families to achieve their health care goals.

They also help promote and support a client’s independence; they teach clients and their families to manage their own care on an ongoing basis.



The ACS in Peterborough is another way the Central East CCAC is demonstrating its commitment to continuous improvement and delivering quality care that meet clients' needs. In addition to the Peterborough location, another ACS is currently operational in Oshawa. A new ACS officially opened in Lindsay on June 3, 2011 and two new ACS clinics will also be opening in Scarborough later this year.

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The Central East Community Care Access Centre (CCAC) is a single point of access to connect people to the most appropriate quality in-home and community based health care services that meet clients' individual needs. The CCAC works to ensure clients receive the right care in the right place, at the right time.

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