

Privacy Policy

The CE LHIN Disordered Eating Project is committed to protecting your privacy.

In order to provide you with the best possible care, it is essential that we have access to your health information.

We collect, use, disclose, retain and protect your personal health information under the "Personal Health Information Protection Act" (PHIPA).

Your Choices

You may request to access or correct your personal client file, or withdraw your consent for some of the uses listed (right) and disclosures by contacting us (subject to legal exceptions.)

You have the right to complain to the Information and Privacy Commissioner of Ontario if you think we have violated your rights.

The Commissioner can be reached at:
Information & Privacy,
Commissioner/Ontario
2 Bloor Street East, Suite
1400, Toronto, ON M4W 1A8
Phone: 416•326•3333 or
Toll free: 1•800•387•0073
Web: www.ipc.on.ca
E-mail:
commissioner@ipc.on.ca

Collection of Personal Health Information

We collect personal health information about you directly from you or from the person acting on your behalf. The personal health information that we collect may include, for example, your name, date of birth, address, health history, records of your interactions with us and the care that you received during those interactions. Occasionally, we collect personal health information about you from other sources if we have obtained your consent to do so or if the law permits.

Uses and Disclosures of Personal Health Information

We use and disclose your personal health information to:

- care for you
- plan, administer and manage our internal operations
- conduct risk management activities
- teach
- conduct research
- conduct quality improvement activities (such as sending patient satisfaction surveys)
- compile statistics
- comply with legal and regulatory requirements, &
- fulfill other purposes permitted or required by law

Important Information

- We take steps to protect your personal health information from theft, loss and unauthorized access, copying, modification, use, disclosure and disposal.
- We conduct audits and complete investigations to monitor and manage our privacy compliance.
- We take steps to ensure that everyone who performs services for us protects your privacy and only uses your personal health information for the purposes to which you have consented.