



e-Vitalize Patient Care through Standardization

August 11, 2009

Marlene Ross

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Objectives of the Day – August 11, 2009

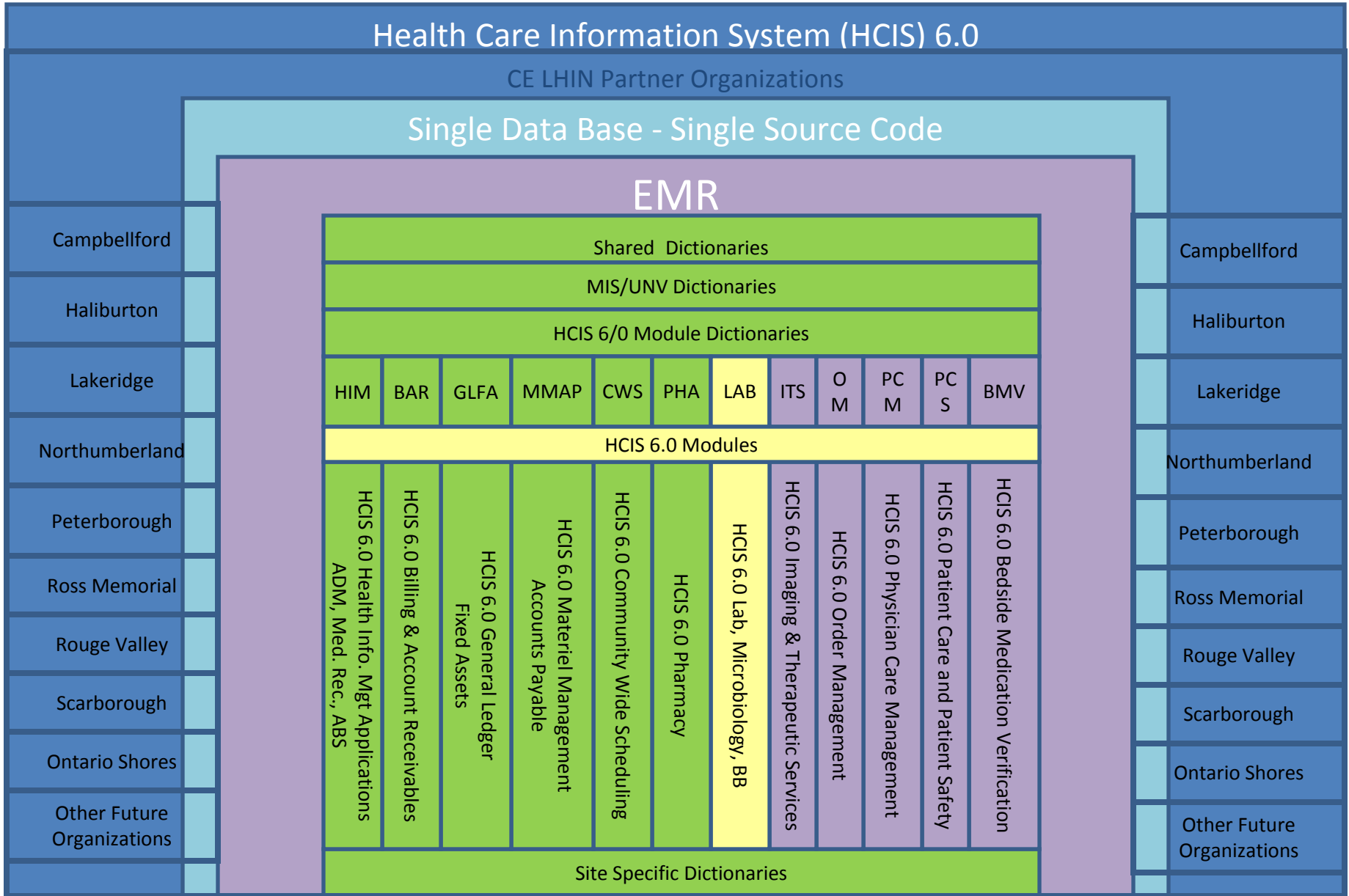
- 1. Gain Awareness of the CE LHIN- HIS Consolidation Project**
 - What: What is the Project - Phase I and Phase II?
 - Why: Why do the Consolidation Standards Project?
 - Who: How are you involved and what is in it for you?
 - When / Where: What is the timeframe / and eventual outcome?
- 2. View of Meditech 6.0 Modules**
 - Focus on Standards / Clinical Transformation Opportunities
- 3. Provide an opportunity for colleagues to network and develop partnerships**

Topics

- Phase I
 - Accomplishments
 - Lessons Learned
- Phase II
 - Planning

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CE LHIN HIS Consolidation Project – High Level Shared Meditech HCIS Architecture Diagram



Phase I

Phase II

Phase I – Accomplishments

Standards Teams

- 12 teams – each team comprised of at least one representative from the participating hospitals
- Team members report that they are enjoying the opportunity to share knowledge and experiences and learn from one another

Established Processes

- Standards decisions processes and principles
- Team Code of Conduct
- A project reporting process is in place for all Standards Teams. They provide weekly progress reports (team and executive dashboard)

Phase I – Accomplishments

Integration of timeline

- with Ontario Shores Implementation Plan

- To ensure deadlines are met, each team has a work plan that aligns with the Ontario Shore' implementation plan
- Ontario Shores representatives on each Standards Team help ensure target dates are being met

Sandbox Tool

- Meditech has created an environment where Standards teams can verify decisions being made. It is referred to as “the sandbox”

Phase I – Accomplishments

Leveraging the work of RSHIP and NEON

- We are learning from the RSHIP and NEON projects
- Jeannie Wright, Director Information Technology, (Ontario Shores) has been a valuable resource. She worked on NEON
- Facilitator, Tony Suttis, worked for RSHIP

Decision Documents

- As the standards teams complete their work, decision documents are developed and posted on the HIS Consolidation Project SharePoint site for use by the implementation teams
- Ontario Shores have begun building their test environment from the standardized decisions documents

Lessons Learned from Phase I

A survey, developed with the intent of finding out what we did well in Phase I and what we could improve, asked survey participants to rate statements about the standards development process.

Themes that emerged from the survey were:

- Conference calls aren't a great substitute for in-person meetings
- Good Facilitators are key, but are hard to find and keep
- We are charting new territory, sometimes a lack of information about MEDITECH 6.0 held up the process
- Inability to access the Sandbox meant that decisions were being made but not verified
- Current approach works but requires a lot of staff time

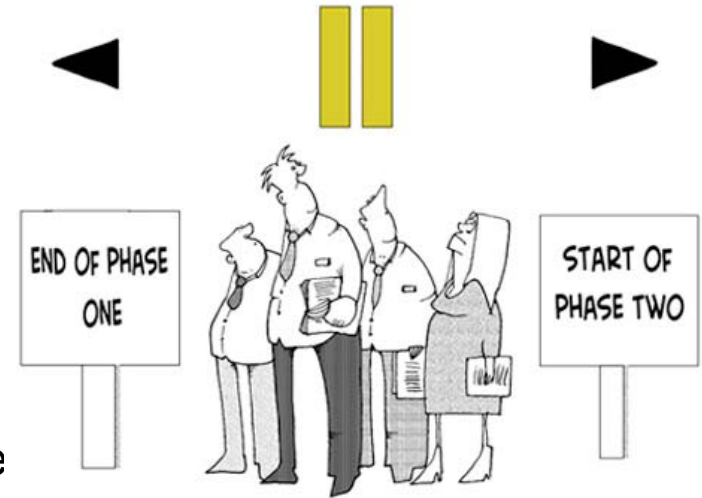


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Lessons Learned from Phase I

As a result of the survey and team discussions, the eHealth project management team will work to make a number of process improvements:

- Use Live Meetings to connect remote team members
- Schedule onsite visits with key decision makers
- Important to put the right facilitator in place
- Smooth transition of knowledge transfer between facilitators
- Access to MEDITECH staff will be structured to ensure quick and timely responses when consultation is required
- Approach to decision making for phase II will be to create a straw model



Phase II – Activities Underway



- Project Management and provision of Subject Matter Experts for Phase II was awarded to Perot Systems
- Standardization of clinical documentation is being coordinated by the Clinical Informatics Advisory Committee Group (CIAG)
- A CIAG subcommittee is reviewing all mental health paper and electronic documentation currently in use at hospitals
- The subcommittee, using the Lean process, is setting standards for mental health documentation and reducing duplication
- Phase II project liaisons identified to help coordinate scheduling and identification of clinical resources for Phase II
- Project planning for onsite visits is underway

Phase II – Activities Underway

- The sandbox is available for remote use
- Sandbox deliverables and timelines are on track



Thank you.

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